

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Frontline Community Services
<b>Contact Person(s)</b>	Praveenya Pallipamula
<b>Phone Number</b>	240-593-1250
<b>Email Address(s)</b>	ppallipamula@frontlinecs.org
<b>Provider Services Reviewed</b>	Supported Living, Respite Hourly, Respite Daily, Supported Living Periodic, Companion Services,
<b># Individuals Reviewed by Service</b>	Supported Living - 5 Respite Hourly - 1 Respite Daily - 1 Supported Living Periodic - 2 Companion Services - 3
<b>Annual PCR dates</b>	11/30/2020 - 12/03/2020
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	12/11/2020
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	407/412	1455/1474	99%	50/50	100%
	<b>Critical Indicators</b>	<b>122/124</b>	<b>610/620</b>	<b>98%</b>		
	HCBS Indicators	119/119	N/A	100%		
Respite Hourly	All Q/A Indicators	34/34	124/124	100%	10/10	100%
	<b>Critical</b>	<b>12/12</b>	<b>60/60</b>	<b>100%</b>		

	<b>Indicators</b>					
	HCBS Indicators	6/6	N/A	100%		
Respite Daily	All Q/A Indicators	25/25	91/91	100%	10/10	100%
	<b>Critical Indicators</b>	<b>8/8</b>	<b>40/40</b>	<b>100%</b>		
	HCBS Indicators	6/6	N/A	100%		
Supported Living Periodic	All Q/A Indicators	145/147	507/515	98%	20/20	100%
	<b>Critical Indicators</b>	<b>38/39</b>	<b>190/195</b>	<b>97%</b>		
	HCBS Indicators	51/51	N/A	100%		
Companion Services	All Q/A Indicators	148/151	558/567	98%	30/30	100%
	<b>Critical Indicators</b>	<b>59/59</b>	<b>295/295</b>	<b>100%</b>		
	HCBS Indicators	30/30	N/A	100%		

<b>Organizational</b>		<b>Organizational Outcomes Score</b>		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	53/54	166/171	97%
	<b>Critical Indicators</b>	<b>14/15</b>	<b>70/75</b>	<b>93%</b>
	HCBS Indicators	8/8	N/A	100%

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Supported Living	11/30/2020 - 11/30/2022	Bi-Annual
Respite Hourly	11/30/2020 - 11/30/2022	Bi-Annual
Respite Daily	11/30/2020 - 11/30/2021	Annual
Supported Living Periodic	11/30/2020 - 11/30/2022	Bi-Annual
Companion Services	11/30/2020 - 11/30/2021	Annual