

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Crystal Springs
Contact Person(s)	Jennifer Pinna
Phone Number	508 644 3101 ext 374
Email Address(s)	jpina@crystalspringsinc.org
Provider Services Reviewed	Residential Habilitation, Day Habilitation,
Location(s) Reviewed	
# Individuals Reviewed by Service	Residential Habilitation - 2 Day Habilitation - 2
Annual PCR dates	10/17/2012 - 10/19/2012
F/U Review Date(s)	12/21/2012
Annual Report Date	10/24/2012
F/U Report Date	12/24/2012

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Residential Habilitation	94/106	89%	24/32	75%	Needs Improvement	10/10	100%
All Mandatory Indicators	21/24	88%	10/13	77%			
Day Habilitation	80/83	96%	24/32	75%	Needs Improvement	/	0%
All Mandatory Indicators	23/23	100%	10/13	77%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Residential Habilitation	106/106	100%	32/32	100%	Satisfactory	10/10	100%
All Mandatory Indicators	24/24	100%	13/13	100%			
Day Habilitation	83/83	100%	32/32	100%	Satisfactory	/	0%
All Mandatory Indicators	23/23	100%	13/13	100%			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Residential Habilitation	10/17/2012 - 10/17/2013	Annual
Day Habilitation	10/17/2012 - 10/17/2013	Annual