

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Crystal Springs
<b>Contact Person(s)</b>	Novene Powell
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<b>Provider Services Reviewed</b>	Residential Habilitation, Day Habilitation,
<b># Individuals Reviewed by Service</b>	Residential Habilitation - 2 Day Habilitation - 2
<b>Annual PCR dates</b>	10/12/2016 - 10/14/2016
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	10/21/2016
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	146/152	522/540	97%	13/13	100%
	<b>Critical Indicators</b>	<b>47/47</b>	<b>235/235</b>	<b>100%</b>		
Day Habilitation	All Q/A Indicators	106/116	404/434	93%	13/14	93%
	<b>Critical Indicators</b>	<b>45/45</b>	<b>225/225</b>	<b>100%</b>		
<b>Organizational</b>		<b>Organizational Outcomes Score</b>				
		#	Points	%		

		Yes/Total	Yes/Total	
	All Q/A Indicators	43/45	147/153	96%
	<b>Critical Indicators</b>	<b>14/14</b>	<b>70/70</b>	<b>100%</b>

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Residential Habilitation	10/12/2016 - 10/12/2017	Annual
Day Habilitation	10/12/2016 - 10/12/2017	Annual