## GOVERNMENT OF THE DISTRICT OF COLUMBIA DEPARTMENT ON DISABILITY SERVICES

## PCR Results Web Posting

Provider Organization	Crystal Springs		
Contact Person(s)	Nina Lima		
Phone Number	(774) 855-3327		
Email Address(s)	nvlima@crystalspringsinc.org		
Provider Services Reviewed	Residential Habilitation,		
# Individuals Reviewed by Service	Residential Habilitation - 2		
Annual PCR dates	12/13/2021 - 12/15/2021		
F/U Review Date(s)	N/A		
Annual Report Date	12/21/2021		
F/U Report Date	N/A		

The overall results on initial review were:

Service	P	Person Centered Domains Score				Satisfaction Score		
	D							
	#	#		Points		#		%
	Y	es/Total	Yes	/Total		Yes	/Total	
Residential Habilitation	All Q/A	168/168		/596	100%	20/2	20	100%
	Indicators							
	Critical 5	0/50	250	/250	100%			
	Indicators							
	HCBS 5	0/50	N/A		100%			
	Indicators							
Organizational		Organ	izati	onal				
-		Outco	Outcomes					
		Score						
		#		Points	%			
		Yes/To	otal	Yes/To	otal			
	All Q/A Indicators		144/14		4 10	0%		
Critical Indicators		rs 15/15		75/75	10	0%		

HCBS Indicators	4/4	N/A	100%
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Certification issued/dates/services

Waiver Service	Certification Dates	<b>Certification Type</b>
<b>Residential Habilitation</b>	12/13/2021 - 12/13/2022	Annual