

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Crystal Springs
<b>Contact Person(s)</b>	Nina Lima
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<b>Provider Services Reviewed</b>	Residential Habilitation,
<b># Individuals Reviewed by Service</b>	Residential Habilitation - 2
<b>Annual PCR dates</b>	10/13/2020 - 10/15/2020
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	10/23/2020
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	153/153	551/551	100%	20/20	100%
	<b>Critical Indicators</b>	<b>49/49</b>	<b>245/245</b>	<b>100%</b>		
	HCBS Indicators	50/50	N/A	100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	39/41	136/144	94%		
	<b>Critical Indicators</b>	<b>14/15</b>	<b>70/75</b>	<b>93%</b>		

	HCBS Indicators	3/4	N/A	75%
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Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Residential Habilitation	10/13/2020 - 10/13/2021	Annual