GOVERNMENT OF THE DISTRICT OF COLUMBIA DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Community Support Systems, Inc			
Contact Person(s)	Emilia Atem-President			
Phone Number	301-793-8703			
Email Address(s)	css_community@yahoo.com			
Provider Services Reviewed	In-Home Supports, Respite Hourly,			
Location(s) Reviewed	1628 28th St, SE #2, Washington, DC 20020			
# Individuals Reviewed by Service	In-Home Supports - 2			
	Respite Hourly - 1			
Annual PCR dates	01/14/2013 - 01/16/2013			
F/U Review Date(s)	04/05/2013			
Annual Report Date	01/30/2013			
F/U Report Date	04/23/2013			

The overall results on initial review were:

Service	Person Centered Domains Score		Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	68/82	83%	33/35	94%	Needs Improvement	20/20	100%
All Mandatory Indicators	15/17	88%	13/13	100%			
Respite Hourly	32/40	80%	33/35	94%	Needs Improvement	10/10	100%
All Mandatory Indicators	7/8	88%	13/13	100%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%		Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	80/81	99%	35/35	100%	Satisfactory	20/20	100%
All Mandatory Indicators	17/17	100%	13/13	100%			
Respite Hourly	39/39	100%	35/35	100%	Satisfactory	10/10	100%
All Mandatory Indicators	8/8	100%	13/13	100%			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	01/14/2013 - 07/14/2013	6 Month Provisional
Respite Hourly	01/14/2013 - 07/14/2013	6 Month Provisional