

**District of Columbia PCR** 

# Government of the District of Columbia Department on Disability Services

Annual Provider Certification Review Report

Community Wellness Ventures, LLC

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Review Dates: 10/30/2023 - 11/3/2023	Team Member(s): Courtney Knox
Location(s) Observed: 0	Individual(s) Reviewed: 2
Service(s): In-Home Supports , Respite Hourly	

#### **Overall Results**

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an "Alert" (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person- Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
In-Home Supports	1	86%	100%	N/A	80%	83%	Satisfactory	N/A	N/A
Respite Hourly	1	98%	100%	N/A	80%	88%	Satisfactory	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
In-Home Supports	All Q/A	28/32	151/175	86%	10/10	100%
	Critical	12/13	105/120	88%		
	HCBS					
Respite Hourly	All Q/A	22/23	129/132	98%	10/10	100%
	Critical	9/9	90/90	100%		
	HCBS					

#### Person Centered Outcome and Satisfaction Result\*

\*Scores were determined by totaling up the number of points for the "yes" answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of "yes" answers.

#### Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes				
	Indicators Met	Points Met	Score		
All Q/A	33/40	122/153	80%		
Critical	10/12	65/85	76%		
HCBS	N/A	N/A	N/A		

### Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type	
In-Home Supports	10/30/2023 - 10/29/2024	Annual PCR	
Respite Hourly	10/30/2023 - 10/29/2024	Annual PCR	