

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Community Support Systems, Inc
Contact Person(s)	Emilia Atem-President
Phone Number	301-793-8703
Email Address(s)	css_community@yahoo.com
Provider Services Reviewed	In-Home Supports, Respite Hourly,
# Individuals Reviewed by Service	In-Home Supports - 2 Respite Hourly - 1
Annual PCR dates	10/21/2013 - 10/23/2013
F/U Review Date(s)	01/30/2014
Annual Report Date	11/05/2013
F/U Report Date	02/06/2014

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	66/74	89%	30/34	88%	Needs Improvement	20/20	100%
All Mandatory Indicators	16/18	89%	10/13	77%			
Respite Hourly	28/28	100%	30/34	88%	Needs Improvement	10/10	100%
All Mandatory Indicators	6/6	100%	10/13	77%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	74/74	100%	34/34	100%	Satisfactory	20/20	100%
All Mandatory Indicators	18/18	100%	13/13	100%			
Respite Hourly	28/28	100%	34/34	100%	Satisfactory	10/10	100%
All Mandatory Indicators	6/6	100%	13/13	100%			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	10/21/2013 - 10/21/2014	Annual
Respite Hourly	10/21/2013 - 10/21/2014	Annual