



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

1

00:00:00.000 --> 00:00:04.498 **Andrew Reese:**
In line with that, just as a reminder.

2

00:00:04.498 --> 00:00:18.928
The Mayor's order that was issued all the way back in the spring does require for all of our placements. Anyone who works in a residential placement, any kind of a residential placement should be screened

3

00:00:18.928 --> 00:00:26.820
prior to starting their shift and that screening should be documented.

4

00:00:26.820 --> 00:00:33.090
The screening needs to include a questionnaire regarding any current COVID symptoms,

5

00:00:33.090 --> 00:00:36.719
a temperature check.

6

00:00:37.770 --> 00:00:43.289
Making sure that

7

00:00:43.289 --> 00:00:58.170
you are questioning the person about any contacts that they have had in the screening, have they had any contacts recently with any person who has

8

00:00:58.170 --> 00:01:07.170
tested positive. If they've had direct contact exposure with a person who has tested positive, then they should be quarantining

9

00:01:07.170 --> 00:01:18.180
or if they are currently experiencing any symptoms, and you know, it's really important that each of the provider agencies



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

10

00:01:18.180 --> 00:01:30.689

may keep up to date the CDC website includes the symptoms you should be watching for and those are updated as the information about COVID-19 is updated.

11

00:01:30.689 --> 00:01:31.049

So,

12

00:01:31.045 --> 00:01:33.355

just keeping in mind that today,

13

00:01:33.504 --> 00:01:40.015

the symptoms that they're reporting that people should be watching for would be any fever or chills,

14

00:01:40.344 --> 00:01:41.034

cough,

15

00:01:41.245 --> 00:01:44.724

shortness of breath or difficulty breathing, fatigue,

16

00:01:45.025 --> 00:01:46.674

muscle or body aches,

17

00:01:46.734 --> 00:01:47.545

headache,

18

00:01:47.790 --> 00:01:57.239

any new loss of taste or smell, sore throat, congestion or runny nose, nausea, vomiting, diarrhea.

19

00:01:57.239 --> 00:02:06.450

These symptoms can explain all kinds of different things and so, you know, it's very important that someone not be dismissal



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

20

00:02:06.715 --> 00:02:08.634

if they have the symptoms,

21

00:02:09.534 --> 00:02:21.985

because it could be coronavirus and so people shouldn't be going to work if they are experiencing these symptoms and they should be screened when they get to work to make sure that they don't have any of these symptoms

22

00:02:22.289 --> 00:02:29.340

or a temperature or that they have traveled to any of the states

23

00:02:29.340 --> 00:02:38.280

that are on the list. There's a recent Mayor's order that identifies exactly the steps people need to take. If they travel out of state

24

00:02:38.280 --> 00:02:49.319

or if they have had direct contact exposure with a person who has tested positive for coronavirus that need be reported. So,

25

00:02:50.155 --> 00:03:03.205

and they should not come to work. The exception there would be if the exposure was there at work, then they should be monitoring their symptoms and it is okay for them to continue working,

26

00:03:03.205 --> 00:03:13.254

because if you're working with someone who has coronavirus, if you had to quarantine after your exposure, then you'd have to have new staff every single day. So, they're,

27

00:03:14.699 --> 00:03:28.555

but if a person has had that exposure, they need to be monitoring their symptoms closely and quarantining outside of work. So, even though they can continue working, they should be quarantining, otherwise.

28

00:03:33.509 --> 00:03:39.659



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

It like I say, we have seen recently

29
00:03:39.659 --> 00:03:44.639
some spikes in the area and in the country.

30
00:03:44.639 --> 00:03:56.280
You know, it is essential that we continue to be vigilant about this, that we continue to make sure that we're monitoring and that we're taking all the necessary steps

31
00:03:56.280 --> 00:04:04.259
to prevent any future infections by certainly by the staff or by the people that we support.

32
00:04:05.610 --> 00:04:08.669
So,

33
00:04:09.504 --> 00:04:21.564 Question:
Specifically, for in home and companion is it mandated or required for our staff to take their temperature every time before beginning a shift or is it a recommendation?

34
00:04:22.975 --> 00:04:24.595 **Andrew Reese:**
FYI, we have the questionnaire

35
00:04:25.110 --> 00:04:33.838
with all of the COVID-19 symptoms and related questions, keeping in mind that temperature checks are not a proven way to detect COVID-19.

36
00:04:33.838 --> 00:04:42.358 So, in answer to your question no, because the Mayor's order does just apply to

37
00:04:42.358 --> 00:04:48.238
well, when you say companion, it depends on where they're providing them. So, if they are coming to

38
00:04:48.238 --> 00:04:54.238



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

any of our residential placement which would include supported living

39

00:04:54.238 --> 00:05:06.088

or rehabilitation or ICF or intermediate care facility then yes, if they're providing the services they are if they're doing in home services is that captured by this order? No.

40

00:05:06.088 --> 00:05:10.199

Is it best practice for you to do? Absolutely.

41

00:05:10.199 --> 00:05:16.528

It is absolutely true that checking for someone's temperature.

42

00:05:16.528 --> 00:05:19.619

doesn't mean that they're that they're.

43

00:05:19.619 --> 00:05:25.678

That they, if someone has a normal temperature, it doesn't mean they don't have it, but if they have

44

00:05:25.678 --> 00:05:31.468

an elevated temperature it means they should not be working regardless of whether it is COVID.

45

00:05:31.913 --> 00:05:42.894

So, doing that kind of screening before people go to work and this is the same kind of thing as the district government has been doing. It's reopening plan,

46

00:05:43.043 --> 00:05:52.403

we have this questionnaire that we have to fill out before we come into the office because there we're not alone here in the office and you can be exposed to other people.

47

00:05:52.829 --> 00:06:04.528

And so, you know, in terms of your personnel practices, it would be good personnel practice to make sure that your screening staff before they have contact with someone.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

48

00:06:04.528 --> 00:06:08.788

The issue that the person raises about the temperature,

49

00:06:08.788 --> 00:06:13.978

not having a temperature doesn't mean you don't have it is a very good point.

50

00:06:13.978 --> 00:06:19.408

Which is why we need to be vigilant about using proper PPE.

51

00:06:19.408 --> 00:06:23.459

Because any one of us could potentially be

52

00:06:24.653 --> 00:06:39.384

A an asymptomatic or Pre-symptomatic person with COVID and could potentially then be infectious. So, that's the reason that we need to check for these symptoms and continue to use proper PPE.

53

00:06:52.408 --> 00:06:56.819

So, you know, a combination of all of those things

54

00:06:56.819 --> 00:07:05.819

are the best way for us, as I had shown the chart last week our numbers have come way down.

55

00:07:05.819 --> 00:07:10.108

We would really like to see them stay

56

00:07:10.108 --> 00:07:23.639

way down, you know, as I said up until this week, we had no new COVID reports of COVID with for the people we support and then there were two new reports this week.

57

00:07:23.639 --> 00:07:30.329

I hope that we can continue to be vigilant and careful and continue to see people stay healthy.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

58

00:07:39.838 --> 00:07:44.158 **Andrew Reese:**
We do have two people who will be presenting today

59

00:07:44.158 --> 00:07:49.439
from Project Action, Thelma Green and Germaine Payne.

60

00:07:49.439 --> 00:07:53.363
Germaine is having some log in issues so,

61

00:07:53.363 --> 00:07:56.213
as soon as Germaine is able to join us,

62

00:07:56.213 --> 00:08:05.213
then I'll introduce the two of them and they can do their presentation to talk about a number of issues that Project Action wants to address,

63

00:08:05.244 --> 00:08:09.053
including their upcoming meeting on Saturday,

64

00:08:09.053 --> 00:08:21.713
the 21st, which I will say was one of the better attended Project Action meetings I've ever been to. It was really impressive to me that Project Action was able to have this virtual meeting and

65

00:08:25.584 --> 00:08:40.224
it may be just because they have the Wi-Fi so it's in their name, but a shout out to St. John's, because I saw several people that lived in places that said St. John's who had been able to participate. So, thank you to that provider

66

00:08:40.224 --> 00:08:47.394
and thank you to any other providers who are making this Project Action meeting available to the folks that you're supporting.

67

00:08:47.729 --> 00:08:56.578 **Crystal Thomas:**



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

Excuse me, Andy I was able to unmute Germaine, so I just wanted to check in to see if she's on the line right now. Germaine

68
00:08:56.578 --> 00:09:01.589
Yeah, I on the line.

69
00:09:01.589 --> 00:09:08.729 **Andrew Reese:**
Okay, so Germaine Payne and Thelma Green are here with us from Project Action

70
00:09:08.729 --> 00:09:12.928
and they have some

71
00:09:12.928 --> 00:09:18.538
issues that they would like to discuss.

72
00:09:20.729 --> 00:09:25.828
So, take it away.

73
00:09:25.828 --> 00:09:30.928 **Germaine Payne:**
Okay, this is Germaine

74
00:09:32.249 --> 00:09:36.568
Good evening, Good afternoon,

75
00:09:36.568 --> 00:09:39.808
my name is Germaine Payne,

76
00:09:39.808 --> 00:09:44.519
I am a member

77
00:09:44.519 --> 00:09:48.869
I am a member of



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

78

00:09:48.869 --> 00:09:55.678
Project Action. I'm

79

00:09:55.678 --> 00:10:09.538
I also serve on different Organizations, Boards in DC for person with disabilities,

80

00:10:09.538 --> 00:10:14.188
like My Own Place

81

00:10:14.188 --> 00:10:17.249
and Frontline

82

00:10:19.379 --> 00:10:22.769
where I receive my services.

83

00:10:22.769 --> 00:10:27.328
I think computers,

84

00:10:27.328 --> 00:10:31.589
iPads and cell phones should

85

00:10:31.589 --> 00:10:34.769
be made available

86

00:10:34.769 --> 00:10:40.019
for person with disabilities to be

87

00:10:40.019 --> 00:10:43.739
train

88

00:10:43.739 --> 00:10:47.009



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

to use them

89
00:10:47.009 --> 00:10:51.749
as they

90
00:10:51.749 --> 00:10:55.048
can

91
00:10:55.048 --> 00:10:58.889
communicate with families,

92
00:10:58.889 --> 00:11:06.239
job, friends

93
00:11:06.239 --> 00:11:09.599
and the outside community.

94
00:11:09.599 --> 00:11:19.979
At one the DDS meeting send Director Andy Reese

95
00:11:19.979 --> 00:11:23.129
your information

96
00:11:26.489 --> 00:11:31.109
gave information about Comcast

97
00:11:31.109 --> 00:11:35.969
Internet for 19.95

98
00:11:35.969 --> 00:11:40.769
for person

99



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:11:40.769 --> 00:11:44.609
in the program with a

100
00:11:44.609 --> 00:11:49.948
disability. I call Comcast

101
00:11:49.948 --> 00:11:54.028
to send me

102
00:11:54.028 --> 00:11:59.428
a application, because I don't have

103
00:11:59.428 --> 00:12:02.519
Wi-Fi at home,

104
00:12:02.519 --> 00:12:07.078
I use my cell phone.

105
00:12:07.078 --> 00:12:11.038
Now I have

106
00:12:11.038 --> 00:12:15.808
a tablet and a laptop.

107
00:12:15.808 --> 00:12:20.129
I need Wi-Fi services

108
00:12:20.129 --> 00:12:25.438
I received a

109
00:12:25.438 --> 00:12:29.038
application and



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

110

00:12:29.038 --> 00:12:32.578
mail it for approval

111

00:12:32.578 --> 00:12:36.568
to receive Wi-Fi

112

00:12:36.568 --> 00:12:40.109
at home.

113

00:12:40.109 --> 00:12:43.499
I have invited my mother

114

00:12:43.499 --> 00:12:47.339
to explain the process

115

00:12:47.339 --> 00:12:53.188
we are going through with Comcast to you.

116

00:12:53.188 --> 00:12:56.339
Thank you.

117

00:12:56.339 --> 00:13:04.708 **Claudia Payne:**
Good afternoon everyone, my name is Claudia Payne mother of Germaine and member of Project Action.

118

00:13:04.708 --> 00:13:10.828
Germaine ask me to explain our process that we are going through to receive Wi-Fi at home.

119

00:13:10.828 --> 00:13:17.219
Her application is a one pager, it was mailed in to Comcast.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

120

00:13:17.219 --> 00:13:22.649

You need to have ID and approval you are receiving disability services

121

00:13:22.649 --> 00:13:30.749

and it has to be attached to the application, because we don't have Wi-Fi access. I personally went to Comcast

122

00:13:30.749 --> 00:13:34.918

and presented the application that I was going to mail in,

123

00:13:34.918 --> 00:13:39.869

along with showing them Germaine's ID and her picture

124

00:13:39.869 --> 00:13:43.979

that she does get services from DDS.

125

00:13:45.839 --> 00:13:50.969

Explain, uh, uh, does that say it in person? Why she didn't get it.

126

00:13:50.969 --> 00:13:57.869

At that I looked up the information in the computer at Comcast.

127

00:13:57.869 --> 00:14:02.339

Engaged and they gave me a router and when I went there was the application.

128

00:14:02.339 --> 00:14:06.328

and her ID, I, I also

129

00:14:06.328 --> 00:14:10.078

have to assemble the routers, so

130



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:14:10.078 --> 00:14:15.389

I will be calling them today to get information as to how to

131

00:14:15.389 --> 00:14:21.089

assembled the router and they said they weren't sending out people in the homes right now to do that.

132

00:14:21.089 --> 00:14:25.859

So, they gave me the router and

133

00:14:25.859 --> 00:14:29.308

yesterday, I received the letter saying that

134

00:14:29.308 --> 00:14:34.109

Germaine will have to do another application because of

135

00:14:34.109 --> 00:14:38.369

Uh, they didn't get the ID information.

136

00:14:38.369 --> 00:14:45.538

But I don't think it's going to be a problem, because I did go into Comcast explained myself when I was there

137

00:14:45.538 --> 00:14:56.369

and they gave me the router, so I just have to know how to put this router in so we can have some communication and maybe the next time we're talking, you'll see us on screen.

138

00:14:56.369 --> 00:15:01.438

Thank you. **Andrew Reese:** Thank you. Thelma

139

00:15:09.328 --> 00:15:19.438 **Thelma Green:**

Project Action.

140



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:15:19.438 --> 00:15:27.538

I'm here today to speak that I do have Wi-Fi

141

00:15:27.538 --> 00:15:33.298

and, um, I do have iPad, um.

142

00:15:33.298 --> 00:15:37.558

But I'm here today to speak to make sure that

143

00:15:37.558 --> 00:15:45.808

all the providers make sure that those people who don't have

144

00:15:45.808 --> 00:15:52.528

iPad or tablet, to make sure that they have it

145

00:15:52.528 --> 00:15:58.828

and make sure that they have not only doesn't have the

146

00:15:58.828 --> 00:16:02.458

equipment, but also

147

00:16:02.458 --> 00:16:07.649

make sure that it's Wi-Fi or

148

00:16:07.649 --> 00:16:12.958

something in there, so that they come to participate

149

00:16:12.958 --> 00:16:16.078

in the project action meetings

150

00:16:16.078 --> 00:16:19.499

or any other meetings like this one.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

151

00:16:19.499 --> 00:16:23.158

If they want to and

152

00:16:23.158 --> 00:16:29.698

and the needed they getting it if the staff going to be using it,

153

00:16:29.698 --> 00:16:33.208

instead of working with them on using it.

154

00:16:33.208 --> 00:16:42.028

Now, I can see if they assist them to use it and showing them, but if the staff using that more than

155

00:16:42.028 --> 00:16:46.408

the individual that's not going to help individual.

156

00:16:58.408 --> 00:17:06.028 **Andrew Reese:**

So, I have posted the information

157

00:17:06.028 --> 00:17:10.798

about the upcoming Project Action meeting

158

00:17:10.798 --> 00:17:16.828

in the chat box. The meeting will be at 10 o'clock on November 21st.

159

00:17:16.828 --> 00:17:23.848

Yeah, they're all in the zoom at 9:30 so that people have a chance to socialize before the meeting.

160

00:17:23.848 --> 00:17:28.618

There's both a zoom link here as well as

161



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:17:28.618 --> 00:17:34.888

the phone number, so that you can dial in and in the meeting ID and password.

162

00:17:34.888 --> 00:17:40.558

At this meeting, there's going to be a presentation.

163

00:17:40.558 --> 00:17:49.888

Um, and a discussion on sure, I guess more of just a presentation on Assuring Rights during COVID it from Quality Trust

164

00:17:50.064 --> 00:18:04.913

and DDS, so we hope that people will help any folks that you support or any folks who are on who are interested will join us in that meeting next Saturday.

165

00:18:13.618 --> 00:18:18.118 **Thelma Green:**

And I'm supporting Andy, I'm backing them up. I hope everybody listening

166

00:18:18.118 --> 00:18:22.618

and getting their individuals on to the meeting.

167

00:18:22.618 --> 00:18:35.909 **Andrew Reese:**

So, if there are any questions for either Germaine or Thelma, if you could type them in the chat box, and we'll ask them to respond.

168

00:18:35.909 --> 00:18:44.669 **Question:**

There's a question here from before that about, Whether DC health will be presenting on the ICF visitation guidance?

169

00:18:44.669 --> 00:18:54.354 **Andrew Reese:**

Um, I walked through that whole guidance two weeks ago, and that offered that, if there were any questions that people had DC Health can respond to those questions.

170

00:18:54.354 --> 00:19:07.523



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

So, I don't know that DC Health is prepared to walk through it, but they are certainly prepared to answer any questions that people have. So, if you have specific questions about the guidance, you can type them in and

171

00:19:08.068 --> 00:19:14.398

as usual, we do have Daryl Hawkins is here from DC Health

172

00:19:14.398 --> 00:19:19.709

as well as some other representatives from DC Health who I expect could respond to those questions.

173

00:19:19.709 --> 00:19:28.259 **Daryl Hawkins:**

Yeah, that's correct Director Reese. So, if anyone has any questions about the guided, any DC health guidance, including the presentation,

174

00:19:28.259 --> 00:19:31.558

we're happy to answer them and clarify. Thank you.

175

00:19:41.459 --> 00:19:47.429 **Question: Andrew Reese:**

So, there was a question here that says, I assume that the Comcast

176

00:19:47.429 --> 00:19:53.278

is something residential providers could request on behalf of people they support?

177

00:19:53.278 --> 00:19:58.919 **Andrew Reese:**

My hope would be actually that the people they support could request it,

178

00:19:58.919 --> 00:20:03.959

because if all you need is the ID and the proof that you are supported by DDS.

179

00:20:03.959 --> 00:20:13.288

We should be able the - the providers should be able to facilitate people doing that so that they actually get the Wi-Fi in their own name



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

180
00:20:24.209 --> 00:20:27.479
and I don't know any other information about this.

181
00:20:27.479 --> 00:20:41.638
I want to thank Germaine and her mother for bringing it to our attention and we will look into it further and make sure that providers have information about this opportunity with Comcast.

182
00:20:55.824 --> 00:21:08.993 **Andrew Reese:**
I agree, so someone's making the point I want to make sure that providers have the information to help provide the support and I absolutely agree. And, like I say this was news to me there, it's nice to get news. That's good news

183
00:21:09.743 --> 00:21:19.104
and so we will follow up with Ms. Payne and Comcast and make sure that we have the information and then we'll share it with all the providers once we have a

184
00:21:19.469 --> 00:21:25.199
complete answer.

185
00:21:36.358 --> 00:21:49.648 **Crystal Thomas:**
I found some other links to RCN and Verizon as well. So, I'll put that in a chat box for some services that are very low for low income folks.

186
00:21:49.648 --> 00:21:58.439
Okay

187
00:22:22.318 --> 00:22:33.088 **Andrew Reese:**
I also wanted to share a little bit with people, the National Association of the State Directors of Disability

188
00:22:33.088 --> 00:22:46.888
of Developmental Disability Services has their conference. It started yesterday with the Director's meeting and it runs sort of afternoons through next week with time zone issues. You can't



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

189

00:22:46.888 --> 00:22:57.263

spend 9 to 5 at the meeting, because that would not be fair to the folks from Hawaii and so we'd meet in the afternoons, but it was very interesting.

190

00:22:57.263 --> 00:23:08.544

Yesterday the Centers for Medicare and Medicaid Services joined us, and they did share a little bit of information. Just indicating that they are very aware

191

00:23:09.028 --> 00:23:10.703

that some of us,

192

00:23:11.513 --> 00:23:11.814

well,

193

00:23:11.814 --> 00:23:15.894

that for those states that started their appendix K in March of 2020,

194

00:23:15.894 --> 00:23:25.433

that those would be expiring in March of 21 and they recognize that there is every expectation that they will need to go beyond that date

195

00:23:26.969 --> 00:23:33.263

and that something will be forthcoming in the near future to give us some guidance about how that could occur.

196

00:23:34.644 --> 00:23:43.943

They also indicated that they recognize that the limitation on retainer payments for the day providers

197

00:23:44.189 --> 00:23:50.489

presents a challenge to states, but that at this time there was

198



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:23:50.489 --> 00:23:54.868
no ability to make any change to that so that it is

199
00:23:54.868 --> 00:23:59.038
up to 90 days of service in the year.

200
00:23:59.038 --> 00:24:03.449
That was.

201
00:24:03.449 --> 00:24:08.038
There wasn't a whole lot of other real news from them.

202
00:24:08.038 --> 00:24:18.689
So, we're, we're hoping we will get some new soon about where things stand in terms of extending or renewing an appendix K.

203
00:24:18.689 --> 00:24:24.838
Um, given that hours does expire on March 10, 2021,

204
00:24:24.838 --> 00:24:31.259
which will be here before we know it.

205
00:24:32.999 --> 00:24:39.298 **Andrew Reese:**
So, there is a question here for

206
00:24:39.298 --> 00:24:42.628
DC Health regarding the visitation guidance.

207
00:24:42.628 --> 00:24:53.729 **Question:**
If a person living in an ICF cannot wear a mask, because they cannot independently remove it, are they permitted to have indoor visitors?

208



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

00:24:53.729 --> 00:25:06.598 **Daryl Hawkins:**

Hi, this is Daryl Hawkins and the answer is yes, we, they can, but keep in mind there are a lot of other infection prevention precautions that allow

209

00:25:07.134 --> 00:25:08.903
to minimize that risk of exposure.

210

00:25:08.903 --> 00:25:22.134
So, for example, that indoor visitor who is visiting that person in the ICF should be wearing a mask at all times and again, socially distancing and all of the other guidelines set forth in that document.

211

00:25:22.613 --> 00:25:26.634
But the answer is yes, if they are not able to independently remove it

212

00:25:27.898 --> 00:25:33.028
they are not required to wear a mask for their safety. Yes,

213

00:25:33.028 --> 00:25:40.558
but all the other individual present who are visiting that person should be, should comply with masking or else

214

00:25:40.558 --> 00:25:43.588
they should not be permitted to visit.

215

00:25:44.334 --> 00:25:44.784
Thank you.

216

00:25:44.784 --> 00:26:05.334
silence.

217

00:26:05.338 --> 00:26:10.679 **Daryl Hawkins:**
Director Reese, I see another question in the chat about indoor visitation above that



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

218

00:26:10.679 --> 00:26:16.919

and I'm happy to answer if needed. **Andrew Reese:** Oh, wow.

219

00:26:17.933 --> 00:26:20.844

Yes, I see. I'm sorry I missed that.

220

00:26:21.534 --> 00:26:33.233 **Question:**

So, the ICF indoor visitation guidance states restrictions on visitations do not apply to compassionate care and essential visitors or personnel defined by Mayor's order 2020-

221

00:26:33.538 --> 00:26:36.719

063.

222

00:26:36.719 --> 00:26:46.259

I want to be sure I understand how that sentence impacts the scope of the guidance. Am I correct that DC Health is intending the guidance to allow

223

00:26:46.259 --> 00:26:51.298

indoor visitation in situations other than primarily compassionate care.

224

00:26:51.298 --> 00:26:55.199 **Daryl Hawkins:**

And the answer is yes.

225

00:26:55.199 --> 00:27:00.719

So, that sentence above in the very beginning of the guidance is really speaking to

226

00:27:00.719 --> 00:27:04.888

the restrictions that follow in the guidance. So, if the

227

00:27:04.888 --> 00:27:10.403

person, for example, is visiting for compassionate care situation



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

228

00:27:10.403 --> 00:27:22.253

some of the restrictions below do not necessarily apply in those situations it's specified by the Mayor's order, but our indoor visitation requirements does allow now indoor visitation and ICF settings as long as

229

00:27:22.469 --> 00:27:31.648

they follow the guidance, even if it is not for compassionate care situations or central visitors, as defined by the Mayors order 2020-063.

230

00:27:31.648 --> 00:27:34.979

Thank you.

231

00:27:34.979 --> 00:27:46.679 **Question:**

And I missed another went up above there. I'm sorry. So, What is DDS position on companion services being delivered at another provider's residential site?

232

00:27:46.679 --> 00:28:00.868

Some folks have opted to not return to day programs with the rise in cases. I just wanted to know your thoughts about going from one provider to another.

Andrew Reese: So, you know, as I talked at the beginning about screening,

233

00:28:01.733 --> 00:28:13.223

if you went to their site as someone who's going to provide services at their site, you would need to be screened as any other staff or visitors to that site would need to be screened.

234

00:28:14.874 --> 00:28:17.273

There have in fact, throughout

235

00:28:17.818 --> 00:28:26.278

the public health emergency, then some residential and day providers who have worked out

236

00:28:26.903 --> 00:28:41.604



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

agreements where the day provider was providing the companion services at the residential site. So, that has been occurring as agreed between providers since the beginning of the public health emergency.

237

00:28:41.878 --> 00:28:52.798

You know, the issue with you're providing the services there is exactly the same as the issue would be if you were providing them remotely, which is

238

00:28:52.973 --> 00:29:04.554

you can only have, you can only be billing for one Medicaid service at a time and so you would be substituting for whatever residential staff would have been there at that time.

239

00:29:04.854 --> 00:29:13.193

So that's where it requires the agreement between the residential provider and the day provider, but those kinds of agreements are the kinds of things that we hope to see.

240

00:29:55.858 --> 00:30:06.538 **Andrew Reese:**

We copy too much stuff in our chat box today. I'm just scrolling up to make sure that I've not missed any questions from people.

241

00:30:11.788 --> 00:30:21.239 **Question:**

All the visuals last week were great. Can you update them next week, please?

Andrew Reese: I assume you mean when I presented the data.

242

00:30:21.239 --> 00:30:29.338

If that's the case, if you confirm that, then yes, I can do that.

243

00:30:35.308 --> 00:30:39.598

Yeah.

244

00:30:39.598 --> 00:30:47.578

Yeah, and I agree. I think it is.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

245

00:30:47.578 --> 00:30:50.788

It is helpful to see the visuals.

246

00:30:50.788 --> 00:30:59.669

I know in particular, when I look at it and see where we were in April and think back to

247

00:30:59.669 --> 00:31:05.638

how all of our providers, the folks we support all of us got through that.

248

00:31:05.638 --> 00:31:14.848

Um, amazing, and it is why I just feel so strongly about how important it is that we really

249

00:31:14.848 --> 00:31:20.729

Um, stay absolutely vigilant so, that we don't see another spike like that.

250

00:31:37.528 --> 00:31:52.648

Silence.

251

00:31:52.648 --> 00:32:24.328

Silence.

252

00:32:30.509 --> 00:32:41.759 **Daryl Hawkins:**

Director Reese as we wait for more questions to come in. Can I piggyback off of the messaging that you had provided earlier.

253

00:32:41.759 --> 00:32:53.729

So, as Director Reese very well put in a symptom screening for your staff is so important and I do want to acknowledge that this is

254

00:32:53.729 --> 00:33:00.898

and in the past a marathon and it's a marathon also for your direct care



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

255

00:33:00.898 --> 00:33:04.528

staff to remind them that

256

00:33:04.528 --> 00:33:10.943

to have still to continue to still have a low threshold for, for understanding what symptoms are.

257

00:33:10.943 --> 00:33:11.213

So,

258

00:33:11.213 --> 00:33:16.284

I know it's really easy in the moment that you have a headache or tickly throat,

259

00:33:16.344 --> 00:33:27.473

etc. to feel like maybe it's your allergies or to reason it away to just remind them that we still have to remain vigilant and to consider any COVID

260

00:33:27.473 --> 00:33:27.713

like

261

00:33:27.713 --> 00:33:28.584

symptoms.

262

00:33:28.919 --> 00:33:40.078

As COVID like symptoms and to, out of an abundance of caution, stay home and not go to work and this is even going to be more important as we enter it into the holiday season.

263

00:33:40.078 --> 00:33:50.098

You know, just acknowledging the fact that not only did they provide, like, crucial services, but we're also asking these frontline workers to be extra vigilant and

264

00:33:50.098 --> 00:34:03.929



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

in the exposures that they have. We do have an extra burden of being extra careful then the rest of the general population, because of the nature of our work and the people that we serve and to just acknowledge that that is difficult and it's a big

265

00:34:03.929 --> 00:34:13.949

thing to ask, but it's so crucial as we move forward into the holiday season and and in this marathon of this pandemic. Thank you.

266

00:34:13.949 --> 00:34:24.568 **Andrew Reese:**

Thank you, because, and, you know, as I mentioned, we don't want to be back where we were in April. I should also mention how

267

00:34:24.568 --> 00:34:39.324

how good things looked in June, July, August, September, October, you know folks have really been taking the steps we need to take and that's why I appreciate that you get tired.

268

00:34:40.103 --> 00:34:54.594

And as I said, early on, this is a marathon and earlier on I was saying and this is the very beginning. We're still a long way from the end of this and it's essential that we remain vigilant at all times, so that we keep these numbers down where they been.

269

00:34:56.099 --> 00:35:04.528

Oh, and please do keep in mind. So, when you, when you want to ask a question.

270

00:35:04.528 --> 00:35:17.969

There is a, there is when you do the drop down one says to all attendees and we can't see those questions if you type them in and then further down on the list, there's something that says everyone.

271

00:35:17.969 --> 00:35:22.048

You have to type to everyone, otherwise

272

00:35:22.048 --> 00:35:28.588

you will believe that we're ignoring your question and that we are certainly not trying to do that. So,



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

273

00:35:31.139 --> 00:35:34.259 **Question:**
If a person supported in an ICF

274

00:35:34.259 --> 00:35:37.619
is receiving nebulizer treatment or CPAP,

275

00:35:37.619 --> 00:35:41.159
what is a required PPE for staff

276

00:35:41.159 --> 00:35:44.878
for in the absence of COVID-19?

277

00:35:44.878 --> 00:35:50.248
and I'm assuming that's for DC Health.

278

00:35:50.903 --> 00:35:58.643 **Daryl Hawkins:**
Hi, so, per our updated DC Health Guidance PPE Requirements for all healthcare facility settings.

279

00:35:59.184 --> 00:36:13.193
So, this is going to be a requirement for any ICF, CRF, supported living any any facility that's licensed by DC health is this or is provided a certification of need

280

00:36:13.554 --> 00:36:15.983
is this is a requirement the requirement for PPE

281

00:36:16.918 --> 00:36:31.048
even for those without COVID is going to be a respirator if your if that person is fit tested again and as part of a complete respiratory program. So, respirator

282

00:36:31.048 --> 00:36:33.923
eye protection, which I think I covered last week.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

283

00:36:33.923 --> 00:36:47.963

What appropriate protection is that would be a face shield or indirectly vented goggles, gown and gloves that are that should be removed in between each patient and then hand hygiene performed before putting on any PPE and after removing any PPE.

284

00:36:48.833 --> 00:36:53.123

So that's for any PPE regardless of status.

285

00:36:53.818 --> 00:37:06.659

Gown, gloves, eye protection, respirator that's fit tested for that staff as part about complete respiratory protection program and then just as a reminder PPE

286

00:37:06.744 --> 00:37:21.023

should be done in a well-ventilated room no other person's, except for those that need to be in that room should be in that room. So, that includes other staff and other persons being supported and it should not be done in congregate areas.

287

00:37:21.923 --> 00:37:33.264

And again, that that guidance from the DC Health PPE Requirements for Healthcare Facilities. For those that want to take a look at that, it's in our coronavirus@dc.gov

288

00:37:33.568 --> 00:37:38.728

Um, under health guidance. Thank you.

289

00:37:58.079 --> 00:38:01.498 **Andrew Reese:**

290

00:38:53.760 --> 00:38:57.690

We've not seen any additional questions.

291

00:39:06.324 --> 00:39:14.065

There are lots of things in the chat, so people may want to read back through the chat because there's a lot of good information in there today,



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 13, 2020 - 12:00 pm via WebEx

292
00:39:14.400 --> 00:39:23.789
but if people don't have any other questions, we can

293
00:39:23.789 --> 00:39:27.030
end a few minutes early today

294
00:39:27.030 --> 00:39:32.309
and chat again next week.

295
00:39:41.250 --> 00:39:49.920
Okay, thank you and everyone have a good and safe weekend and we will talk again next week.
Thank you very much.