

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Community Support Systems, Inc
Contact Person(s)	Nana Gyabaah
Phone Number	301-960-4223
Email Address(s)	nana@csscommunityhealth.net
Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Companion Services,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 2 Respite Hourly - 1 Respite Daily - 1 Companion Services - 2
Annual PCR dates	11/12/2019 - 11/14/2019
F/U Review Date(s)	N/A
Annual Report Date	11/19/2019
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	132/132	458/458	100%	20/20	100%
	Critical Indicators	32/32	160/160	100%		
	HCBS Indicators	52/52	N/A	100%		
In-Home Supports	All Q/A Indicators	76/80	294/314	94%	20/20	100%
	Critical	35/39	175/195	90%		

	Indicators					
	HCBS Indicators	9/10	N/A	90%		
Respite Hourly	All Q/A Indicators	32/32	118/118	100%	10/10	100%
	Critical Indicators	11/11	55/55	100%		
	HCBS Indicators	6/6	N/A	100%		
Respite Daily	All Q/A Indicators	36/38	140/146	96%	10/10	100%
	Critical Indicators	16/16	80/80	100%		
	HCBS Indicators	6/6	N/A	100%		
Companion Services	All Q/A Indicators	84/84	326/326	100%	20/20	100%
	Critical Indicators	37/37	185/185	100%		
	HCBS Indicators	20/20	N/A	100%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	44/50	138/154	90%
	Critical Indicators	11/13	55/65	85%
	HCBS Indicators	8/9	N/A	89%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	11/12/2019 - 11/12/2020	Annual
In-Home Supports	11/12/2019 - 11/12/2020	Annual
Respite Hourly	11/12/2019 - 11/12/2020	Annual
Respite Daily	11/12/2019 - 11/12/2020	Annual
Companion Services	11/12/2019 - 11/12/2020	Annual