

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

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| Provider Organization | Circle Of Care Quality Services, LLC |
| Contact Person(s) | Rita Cham |
| Phone Number | 202-820-4884 |
| Email Address(s) | circleofcareservices@yahoo.com |
| Provider Services Reviewed | In-Home Supports, Respite Hourly, Companion Services, |
| # Individuals Reviewed by Service | In-Home Supports - 2 Respite Hourly - 1 Companion Services - 1 |
| Annual PCR dates | 06/22/2020 - 06/25/2020 |
| F/U Review Date(s) | N/A |
| Annual Report Date | 06/30/2020 |
| F/U Report Date | N/A |

The overall results on initial review were:

| Service | | Person Centered Domains Score | | | Satisfaction Score | |
|------------------|----------------------------|-------------------------------|------------------|-------------|--------------------|------|
| | | # Yes/Total | Points Yes/Total | % | # Yes/Total | % |
| In-Home Supports | All Q/A Indicators | 71/76 | 269/292 | 92% | 20/20 | 100% |
| | Critical Indicators | 30/34 | 150/170 | 88% | | |
| | HCBS Indicators | 8/10 | N/A | 80% | | |
| Respite Hourly | All Q/A Indicators | 26/26 | 98/98 | 100% | 10/10 | 100% |
| | Critical Indicators | 10/10 | 50/50 | 100% | | |
| | HCBS | 6/6 | N/A | 100% | | |

| | | | | | | |
|--------------------|----------------------------|--------------|--------------|-------------|-------|------|
| | Indicators | | | | | |
| Companion Services | All Q/A Indicators | 31/32 | 117/120 | 98% | 10/10 | 100% |
| | Critical Indicators | 12/12 | 60/60 | 100% | | |
| | HCBS Indicators | 10/10 | N/A | 100% | | |

| Organizational | | Organizational Outcomes Score | | |
|----------------|----------------------------|-------------------------------|---------------------|------------|
| | | # Yes/Total | Points Yes/Total | % |
| | All Q/A Indicators | 41/42 | 140/145 | 97% |
| | Critical Indicators | 13/14 | 65/70 | 93% |
| | HCBS Indicators | 3/3 | N/A | 100% |

Certification issued/dates/services

| Waiver Service | Certification Dates | Certification Type |
|--------------------|-------------------------|--------------------|
| In-Home Supports | 06/22/2020 - 06/22/2021 | Annual |
| Respite Hourly | 06/22/2020 - 06/22/2021 | Annual |
| Companion Services | 06/22/2020 - 06/22/2021 | Annual |