



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

American Health Care Services Inc

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Review Dates: 1/5/2026 - 1/9/2026	Team Member(s): Bria Dixon, Dominique Cassamajor, Jaleesa Myles
Location(s) Observed: 2	Individual(s) Reviewed: 9
Service(s): Companion One-to-One, In-Home Supports , Respite Daily , Respite Hourly , Supported Living	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Companion One-to-One	1	0	87%	100%	N/A	77%	82%	Needs Improvement	1	02/03/2026
In-Home Supports	2	0	96%	100%	N/A	77%	89%	Satisfactory	N/A	N/A
Respite Daily	2	0	91%	100%	100%	77%	87%	Needs Improvement	2	02/03/2026
Respite Hourly	2	0	83%	100%	N/A	77%	81%	Needs Improvement	2	02/03/2026
Supported Living	2	0	89%	100%	98%	77%	86%	Needs Improvement	4	02/03/2026

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	25/28	157/180	87%	17/17	100%
	Critical	11/12	115/130	89%		
	HCBS	63/67	354/370			
In-Home Supports	All Q/A	63/67	354/370	96%	34/34	100%
	Critical	27/27	250/250	100%		
	HCBS					

Respite Daily	All Q/A	74/80	433/475	91%	17/17	100%
	Critical	25/27	260/290	90%		
	HCBS					
Respite Hourly	All Q/A	56/62	326/391	83%	34/34	100%
	Critical	24/27	230/270	85%		
	HCBS					
Supported Living	All Q/A	141/154	746/840	89%	34/34	100%
	Critical	41/45	420/475	88%		
	HCBS	34/35	116/119	98%		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	42/52	161/210	77%
Critical	14/18	95/130	73%
HCBS	5/7	17/27	63%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	N/A	Follow-Up PCR
In-Home Supports	01/05/2026 - 01/04/2027	Annual PCR

Respite Daily	N/A	Follow-Up PCR
Respite Hourly	N/A	Follow-Up PCR
Supported Living	N/A	Follow-Up PCR