



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Annual Provider Certification Review Report

American Health Care Services Inc

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Review Dates: 1/2/2024 - 1/5/2024	Team Member(s): Carmen Tenguiano, Courtney Knox, Shani McGee
Location(s) Observed: 2	Individual(s) Reviewed: 9
Service(s): Companion One-to-One, In-Home Supports , Respite Daily , Respite Hourly , Supported Living	

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion One-to-One	2	100%	100%	N/A	97%	99%	Excellent	N/A	N/A
In-Home Supports	2	100%	100%	N/A	97%	99%	Excellent	N/A	N/A
Respite Daily	1	98%	100%	N/A	97%	98%	Excellent	N/A	N/A
Respite Hourly	2	100%	100%	N/A	97%	99%	Excellent	N/A	N/A
Supported Living	2	100%	100%	100%	97%	99%	Excellent	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	71/71	395/395	100%	10/10	100%
	Critical	26/26	260/260	100%		
	HCBS	60/60	338/338			
In-Home Supports	All Q/A	60/60	338/338	100%	20/20	100%
	Critical	26/26	240/240	100%		
	HCBS					
Respite Daily	All Q/A	32/33	182/185	98%	10/10	100%
	Critical	14/14	128/128	100%		
	HCBS					

Respite Hourly	All Q/A	54/54	290/290	100%	20/20	100%
	Critical	20/20	188/188	100%		
	HCBS					
Supported Living	All Q/A	155/155	746/746	100%	20/20	100%
	Critical	43/43	420/420	100%		
	HCBS	43/43	139/139	100%		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	44/46	166/172	97%
Critical	13/13	95/95	100%
HCBS	3/3	7/7	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	01/02/2024 - 01/01/2026	Annual PCR
In-Home Supports	01/02/2024 - 01/01/2026	Annual PCR
Respite Daily	01/02/2024 - 01/01/2026	Annual PCR
Respite Hourly	01/02/2024 - 01/01/2026	Annual PCR
Supported Living	01/02/2024 - 01/01/2026	Annual HCBS PCR