



District of Columbia PCR

Government of the District of Columbia  
 Department on Disability Services

Annual Provider Certification Review Report

Amazing Grace Supports

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Review Dates: 1/26/2026 - 1/30/2026	Team Member(s): Keesa Robinson, Mariko Carrington
Location(s) Observed: 0	Individual(s) Reviewed: 5
Service(s): Individualized Day Supports , Supported Living	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Individualized Day Supports	3	0	97%	100%	100%	97%	97%	Needs Improvement	1	03/02/2026
Supported Living	2	0	95%	94%	95%	97%	95%	Satisfactory	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Individualized Day Supports	All Q/A	120/124	697/718	97%	34/34	100%
	Critical	43/44	405/415	98%		
	HCBS	25/25	75/75	100%		
Supported Living	All Q/A	127/135	711/751	95%	16/17	94%
	Critical	38/40	415/435	95%		
	HCBS	36/38	122/128	95%		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	48/50	200/206	97%
Critical	16/17	120/125	96%
HCBS	11/11	33/33	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Individualized Day Supports	N/A	Follow-Up PCR
Supported Living	01/26/2026 - 01/25/2027	Annual PCR