

PCR Results- 6 Month

Provider: ARC of DC
 Dates of PCR Review: 7/26/2011- 7/28/2011
 Services Reviewed: Prevocational
 Total # of Q/A indicators met: 77
 Total # of Q/A indicators not met: 10

Scores/results of Initial Review:

Service	Person Centered Domains Score	%	Organization Score	%	Satisfaction Score	%
Prevocational Habilitation	54/59	92%	23/28	82%	14/14	100%

ARC of DC received a satisfactory score of 92 % in Person Centered Outcomes for Prevocational Habilitation a satisfactory score of 22% in Organizational Outcomes; and an excellent score of 100% in Satisfaction for Prevocational Habilitation.

As a result, ARC of DC received an overall rating of "**Satisfactory**" for Prevocational Habilitation.

Follow-up Required: No
 Scores/results from 1st F/U review if required: N/A
 Certification issued/dates/services:

Provisional	Prevocational Habilitation	7/26/2011- 1/18/2012
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Number of PCR issues requiring F/U through Issue Resolution System in MCIS: 10

PCR Results- Annual

Provider: ARC of DC
 Date(s) of PCR Review: 01/10/2012 - 01/12/2012
 Services Reviewed: Prevocational Habilitation, Supportive Employment Intake and Assessment, Supportive Employment Job Placement, Supportive Employment Job Training and Support, and Supportive Employment Long-Term Follow-Along.
 Total # of Q/A indicators met: 358
 Total # of Q/A indicators not met: 3
 Scores/results from Initial Review:

Service	Person Centered Domains Score	%	Organization Score	%	Satisfaction Score	%
	# Yes/Total		# Yes/Total		# Yes/Total	
Prevocational Habilitation	58/58	100%	30/32	94%	20/20	100%
Supportive Employment Intake and Assessment	21/21	100%	30/32	94%	/	0%
Supportive Employment Job Placement	73/73	100%	30/32	94%	20/20	100%
Supportive Employment Job Training and Support	118/118	100%	30/32	94%	30/30	100%
Supportive Employment Long-Term Follow-Along	58/59	98%	30/32	94%	10/10	100%

ARC of DC received an excellent score of 100% in Person Centered Outcomes for Prevocational Habilitation, Supportive Employment Intake and Assessment, Supportive Employment Job Placement and Supportive Employment Job Training and Support and a 98% for Supportive Employment Long Term Follow Along; a satisfactory score of 94% in Organizational Outcomes; and an excellent score of 100% in Satisfaction for all services reviewed. The level of satisfaction was not determined for Supportive Employment Intake and Assessment, since only a book review was done. As a result, ARC of DC received an overall rating of Satisfactory for all services reviewed.

Follow up required: No

Scores/results from 1st F/U review if required: N/A

Certification issued/dates/services:

Annual	Prevocational Habilitation	1/10/2012- 1/10/2013
Annual	Supportive Employment Intake and Assessment	1/10/2012- 1/10/2013
Annual	Supportive Employment Job Placement	1/10/2012- 1/10/2013
Annual	Supportive Employment Job Training and Support	1/10/2012- 1/10/2013
Annual	Supportive Employment Long-Term Follow-Along	1/10/2012- 1/10/2013

Number of PCR issues requiring F/U through Issue Resolution System in MCIS: 3