



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Follow-up Provider Certification Review Report

ACE Supports Llc

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Review Dates: 12/2/2024 - 12/5/2024	Team Member(s): Dominique Cassamajor, Mary Holst, Randall Smith, Tekia Wicks
Location(s) Observed: 0	Individual(s) Reviewed: 5
Service(s): Companion One-to-One, Day Habilitation Small Group, In-Home Supports , Individualized Day Supports	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Companion One-to-One	1	0	94%	N/A	N/A	89%	92%	Excellent	N/A	N/A
Day Habilitation Small Group	1	0	97%	100%	100%	89%	93%	Excellent	N/A	N/A
In-Home Supports	2	0	96%	100%	N/A	89%	94%	Excellent	N/A	N/A
Individualized Day Supports	1	0	93%	100%	100%	89%	91%	Excellent	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Previous Results			Current Results		
		Indicators Met	Points Met	Score	Indicators Met	Points Met	Score
Companion One-to-One	All Q/A	24/29	151/197	77%	25/26	166/176	94%
	Critical	11/14	110/150	73%	12/13	125/135	93%
Day Habilitation Small Group	All Q/A	27/35	144/194	74%	31/33	170/176	97%
	Critical	6/9	60/95	63%	8/8	80/80	100%
	HCBS	8/8	24/24	100%	8/8	24/24	100%
Individualized Day Supports	All Q/A	31/40	169/217	78%	34/38	185/199	93%
	Critical	10/13	85/115	74%	11/12	95/100	95%
	HCBS	8/8	24/24	100%	8/8	24/24	100%

In-Home Supports	All Q/A	68/81	418/497	84%	73/77	447/466	96%
	Critical	30/35	280/335	84%	32/33	300/310	97%
	HCBS						

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	36/40	132/148	89%
Critical	9/11	65/75	87%
HCBS	4/4	8/8	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	12/02/2024 - 12/01/2025	Annual PCR
Day Habilitation Small Group	12/02/2024 - 12/01/2025	Annual PCR
In-Home Supports	12/02/2024 - 12/01/2025	Annual PCR
Individualized Day Supports	12/02/2024 - 12/01/2025	Annual PCR