

# Government of the District of Columbia Department on Disability Services

## Annual Provider Certification Review Report

#### 1 Axium Llc

Lead Surveyor: Katrina Tirao
Phone: 443-746-4396
Email: tiraok@qlarant.com
Team Member(s): Deidre Hunt, Katrina Tirao
Individual(s) Reviewed: 8

Service(s): Companion One-to-One, Host Home , In-Home Supports , Supported Living , Supportive

Employment Job Training and Support

Review ID: 1940

### **Overall Results**

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an "Alert" (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person- Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion One-to- One	1	88%	100%	N/A	39%	67%	Unsatisfactory	N/A	08/21/2024
Host Home	2	77%	100%	93%	39%	68%	Unsatisfactory	2	08/21/2024
In-Home Supports	2	71%	100%	N/A	39%	62%	Unsatisfactory	3	08/21/2024
Supported Living	2	83%	100%	100%	39%	74%	Needs Improvement	2	08/21/2024
Supportive Employment Job Training and Support	1	86%	100%	100%	39%	64%	Unsatisfactory	N/A	08/21/2024

<sup>\*</sup>Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

### Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	35/42	224/254	88%	10/10	100%
	Critical	17/19	170/185	92%		
	HCBS	89/121	447/583			
Host Home	All Q/A	89/121	447/583	77%	20/20	100%
	Critical	25/30	255/310	82%		
	HCBS	34/37	116/125	93%		
In-Home Supports	All Q/A	48/75	314/442	71%	20/20	100%

Review ID: 1940 2 of 4 pages

In-Home Supports	Critical	26/33	250/320	78%		
	HCBS					
Supported Living	All Q/A	115/144	605/730	83%	20/20	100%
	Critical	40/46	380/440	86%		
	HCBS	32/32	110/110	100%		
Supportive Employment Job	All Q/A	38/43	178/207	86%	10/10	100%
Training and Support	Critical	10/12	93/113	82%		
	HCBS	8/8	24/24	100%		

<sup>\*</sup>Scores were determined by totaling up the number of points for the "yes" answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of "yes" answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### **Organizational Outcomes Results**

Indicator Type	Organizational Outcomes				
	<b>Indicators Met</b>	Points Met	Score		
All Q/A	26/48	74/189	39%		
Critical	4/14	20/105	19%		
HCBS	7/7	15/15	100%		

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

#### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	N/A	Follow-Up PCR
Host Home	N/A	Follow-Up PCR
In-Home Supports	N/A	Follow-Up PCR

Review ID: 1940 3 of 4 pages

Supported Living	N/A	Follow-Up PCR
Supportive Employment Job Training and Support	N/A	Follow-Up PCR

Review ID: 1940 4 of 4 pages