Provider Sanctions List (ACTIVE)
UPDATED: 11/02/2026

No.	Provider Name	QRU Supervisor	Do Not Refer w/CAP (Date of Placement)	Enhanced Monitoring/DNR w/CAP (Date of Placement)	Corrective Action Plan Only (Date of Placement)	Termination Status	Reasom for Sanctions
1	**Capitol Discovery Services**	**Jackson**	**10/08/26**				Placed on the Do Not Report list, requiring a Corrective Action Plan (CAP) as a result of your agency's failure to address your issues in MCIS to ensure timely resolution. As of September 28, 2026, your agency has fifteen (15) past due MCIS issues. Additionally, your agency has failed to comply with DDS, Provider Performance Review Procedure (April 10, 2023) by not completing your FY26 Continuous Improvement Plan ("CIP") in MCIS, which was due by August 20, 2026, for eight (8) improvement areas.
2	**Comfort SiSi Health Care**	**Jackson**	**10/01/26**				Placed on Do Not Refer after receiving Unsatisfactory on an annual PCR for Supported Living.
3	**Credible Home Care**	**Lathan**	**10/16/26**				Placed on Do Not Refer after receiving Unsatisfactory on an annual PCR for Companion One-to-One and In-Home Supports.
4	**DC Cares Center**	**Jackson**	**07/30/26**		**07/30/26**		Placed on the Do Not Refer list, requiring a Corrective Action Plan (CAP) as a result of your failure to comply with section 9400.6 of Title 29 District of Columbia Municipal Regulations (DCMR), which requires re-enrollment of your District of Columbia Medicaid Provider Agreement every five (5) years, with the most recent renewal due by July 12, 2026.
5	**Didnity Health Care**	**Lathan**	**09/04/26**				Placed on Do Not Refer List after receiving Unsatisfactory on an annual PCR for Supported Living.
6	**Didnity Health Care**	**Lathan**	**10/01/25**				Effective immediately, and in accordance with the agency’s policy, the Department on Disability Services (“DDS") is placing Didnity Health Care on the Do Not Refer list, for suspension of Medicaid payments issued by Department of Health Care Finance (DHCF) effective September 29, 2025.

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7	**Plexacare**	**Jackson**	**10/22/26**	**02/26/26**		**UPDATED 02/26/26**: On January 26, 2026, DDS, Quality Assurance and Performance Management Administration ("QAPMA"), Quality Resource Unit ("QRU") convened a Certification Review Panel ("CRP") and reviewed the evidence to include indicator results and other quality measures. As a result of this panel review, DDS is recommending that Plexacare is placed on Enhance Monitoring and termination of Plexacare's Medicaid Provider Agreement to the Department of Health Care Finance ("DHCF").	Placed on DNR after receiving a rating of "Failed" on an initial PCR for Residential Habilitation.
8	**PSI Services III**	**Lathan**	**10/30/26**				Placed on Do Not Refer after receiving Unsatisfactory on an annual PCR for Day Habilitation One-to-One and Individualized Day Supports and Failed on an annual PCR for Day Habilitation Small Group and Supportive Employment Long-Term Follow-Along.
9	**REM Community Options**		**10/23/26**				Placed on Do Not Refer after receiving Unsatisfactory on an annual PCR for Companion One-to-One.
10	**Shalom Health Care Services**	**Jackson**	**09/17/26**				Placed on Do Not Refer after receiving Unsatisfactory on an annual PCR for Individualized Day Supports and Supported Living.
11	**S.W.A.T Fitness**	**Jackson**	**07/30/26**		**07/30/26**		Placed on the Do Not Refer list, requiring a Corrective Action Plan (CAP) as a result of your failure to comply with section 9400.6 of Title 29 District of Columbia Municipal Regulations (DCMR), which requires re-enrollment of your District of Columbia Medicaid Provider Agreement every five (5) years, with the most recent renewal due by July 23, 2026.
12	**Total Quality Residential Services, Inc.**	**Jackson**	**08/20/18**				Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic
13	**Total Quality Residential Services, Inc.**	**Jackson**	**01/02/19**	**01/02/19**		**UPDATED 09/04/2019:** DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.
14	**Ward & Ward**	**Jackson**	**10/23/26**				Placed on Do Not Refer list after receiving Unsatisfactory on an annual PCR for Compaion Group and Supported Living.

If you have questions, please contact Dianne Jackson at (202) 664-7471 / dianne.jackson3@dc.gov; or Shanise Lathan at (202) 679-3437 / shanise.lathan@dc.gov.