Qlarant

District of Columbia PCR

Government of the District of Columbia

Department on Disability Services

Annual Provider Certification Review Report

Credible Home

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Review Dates: 10/12/2026 - 10/16/2026	Team Member(s): Bria Dixon, Hannah During
Location(s) Observed: 0	Individual(s) Reviewed: 5
Service(s): Companion One-to-One, In-Home Supports, Individualized Day Supports	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. Additional actions are determined based on the Overall Rating per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Plan of Action
	IDD	IFS								
Companion One-to-One	2	0	84%	100%	N/A	71%	73%	Unsatisfactory	1	Follow-Up PCR
In-Home Supports	2	0	79%	100%	N/A	71%	70%	Unsatisfactory	1	Follow-Up PCR
Individualized Day Supports	1	0	87%	100%	100%	71%	81%	Satisfactory	N/A	Annual PCR

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.
** Please note that if the HCBS score is less than 100%, the Overall Rating will be Proficient

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	46/55	340/404	84%	34/34	100%
	Critical	25/28	265/295	90%		
	HCBS	41/47	240/276			
Individualized Day Supports	All Q/A	41/47	240/276	87%	17/17	100%
	Critical	14/17	140/165	85%		
	HCBS	7/7	21/21	100%		
In-Home Supports	All Q/A	51/62	317/399	79%	34/34	100%
	Critical	24/28	240/285	84%		
	HCBS					

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	29/44	130/182	71%
Critical	13/17	90/115	78%
HCBS	5/8	13/28	46%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Plan of Action
Companion One-to-One	N/A	Follow-Up PCR
In-Home Supports	N/A	Follow-Up PCR
Individualized Day Supports	10/12/2026 - 10/11/2027	Annual PCR

* Technical Assistance Consultation (TAC)