

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Hope Found, Inc.
Contact Person(s)	Karen Meek, Program Director
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Provider Services Reviewed	In-Home Supports, Respite Hourly, Respite Daily,
Location(s) Reviewed	[REDACTED]
# Individuals Reviewed by Service	In-Home Supports - 8 Respite Hourly - 1 Respite Daily - 1
Annual PCR dates	02/25/2013 - 02/27/2013
F/U Review Date(s)	05/02/2013
Annual Report Date	03/11/2013
F/U Report Date	05/13/2013

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	264/289	91%	27/34	79%	Needs Improvement	76/80	95%
All Mandatory Indicators	63/70	90%	11/13	85%			
Respite Hourly	32/33	97%	27/34	79%	Needs Improvement	10/10	100%
All Mandatory Indicators	9/9	100%	11/13	85%			
Respite Daily	33/38	87%	27/34	79%	Needs Improvement	10/10	100%

All Mandatory Indicators	7/8	88%	11/13	85%			
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The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	289/289	100%	34/34	100%	Satisfactory	76/80	95%
All Mandatory Indicators	70/70	100%	13/13	100%			
Respite Hourly	32/32	100%	34/34	100%	Satisfactory	10/10	100%
All Mandatory Indicators	9/9	100%	13/13	100%			
Respite Daily	35/35	100%	34/34	100%	Satisfactory	10/10	100%
All Mandatory Indicators	7/7	100%	13/13	100%			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	02/25/2013 - 02/25/2014	Annual
Respite Hourly	02/25/2013 - 02/25/2014	Annual
Respite Daily	02/25/2013 - 02/25/2014	Annual